

STUDENT TECHNOLOGY HELP DESK

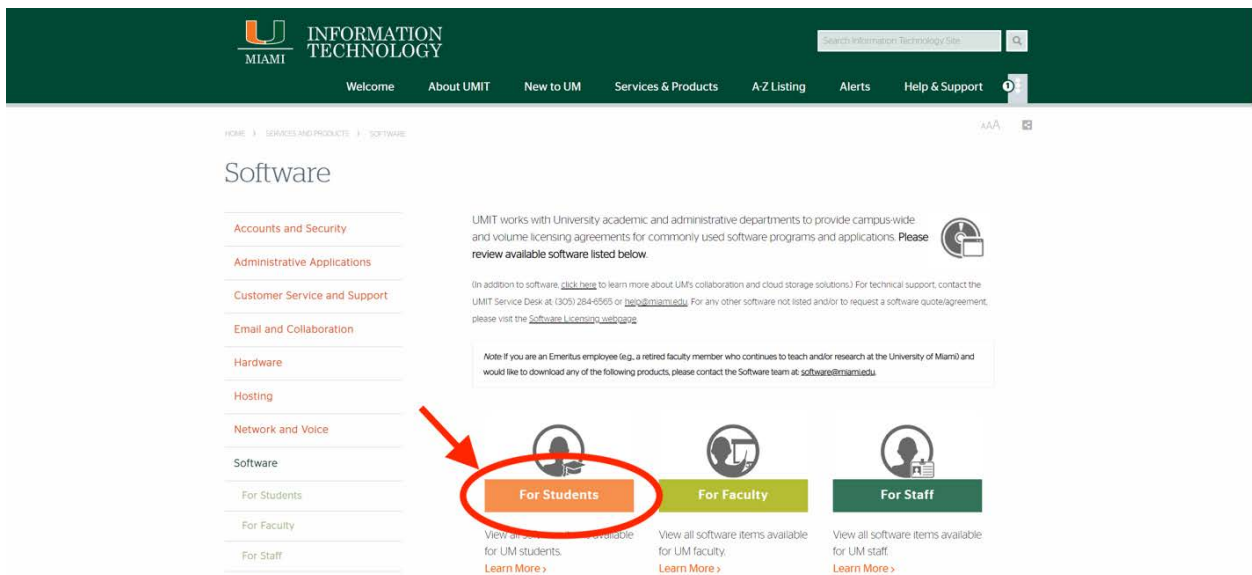
COMSOL How-To Documentation

Step 1: Navigate a web browser to www.miami.edu/software

Step 2: You will be prompted to sign in with your CaneID and password:



Step 3: Once you have signed in, click on “For Students”:



Step 4: Click on “Software for College of Engineering Students”:

The screenshot shows the University of Miami Information Technology website. The header includes the university logo and navigation links. The main content area is titled 'Software for Students'. On the left, there is a sidebar with three categories: 'For Students', 'For Faculty', and 'For Staff'. The 'For Students' category is expanded, and a red arrow points to the link 'software for College of Engineering Students'. Below this, there is a section titled 'Below you will find software applications available for active University of Miami students'. This section lists three software packages: Adobe Creative Cloud, ArcGIS, and Autodesk. Each package has a brief description and a 'Learn More' link.

Step 5: Select the Creo software:

The screenshot shows the same website as in Step 4, but now displaying a grid of software options. The grid includes Autodesk, Cadence, Comsol, RSMeans data from Gordian, Creo, and Matlab. The 'Creo' software option is highlighted with a red circle, and a red arrow points to it. The 'Creo' option includes a brief description and a 'Learn More' link.

Step 6: Click on “Download Creo”:

The screenshot shows the University of Miami Information Technology website. The navigation bar includes links for Welcome, About UMIT, New to UM, Services & Products, A-Z Listing, Alerts, and Help & Support. The main content area has a green header with the University of Miami logo and a search bar. Below the header, there is a message: "There is no cost to use this software." The "Download Links" section is highlighted, with "Download Creo" circled in red and a red arrow pointing to it. Other sections include "Documentation" (with a link to "User Manual"), "Training" (with a URL), and "Download Information" (with instructions on how to download and install the software, and a note about connecting to the University network).

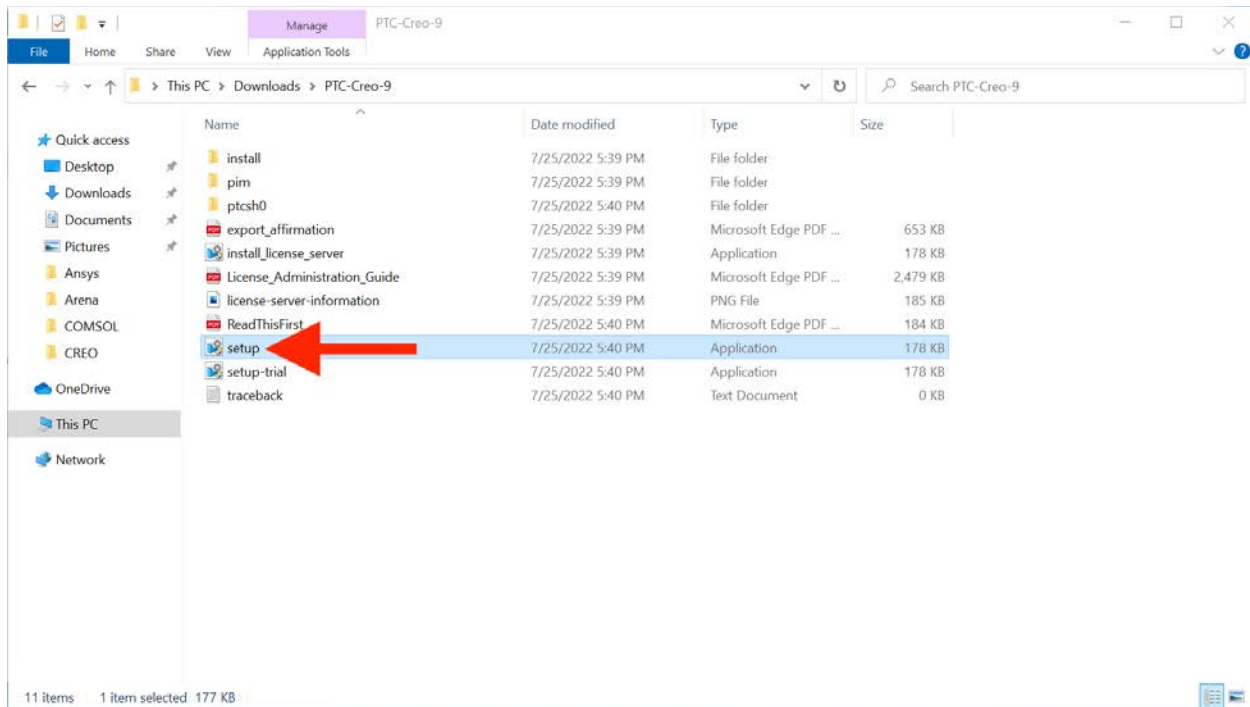
Step 7: Unzip the compressed “PTC-Creo-9” folder and open the folder:

The screenshot shows a Windows File Explorer window open to the 'Downloads' folder. The left sidebar shows 'Quick access' with links to Desktop, Downloads, Documents, Pictures, Ansys, Arena, COMSOL, CREO, OneDrive, This PC, and Network. The main pane shows a table of files and folders:

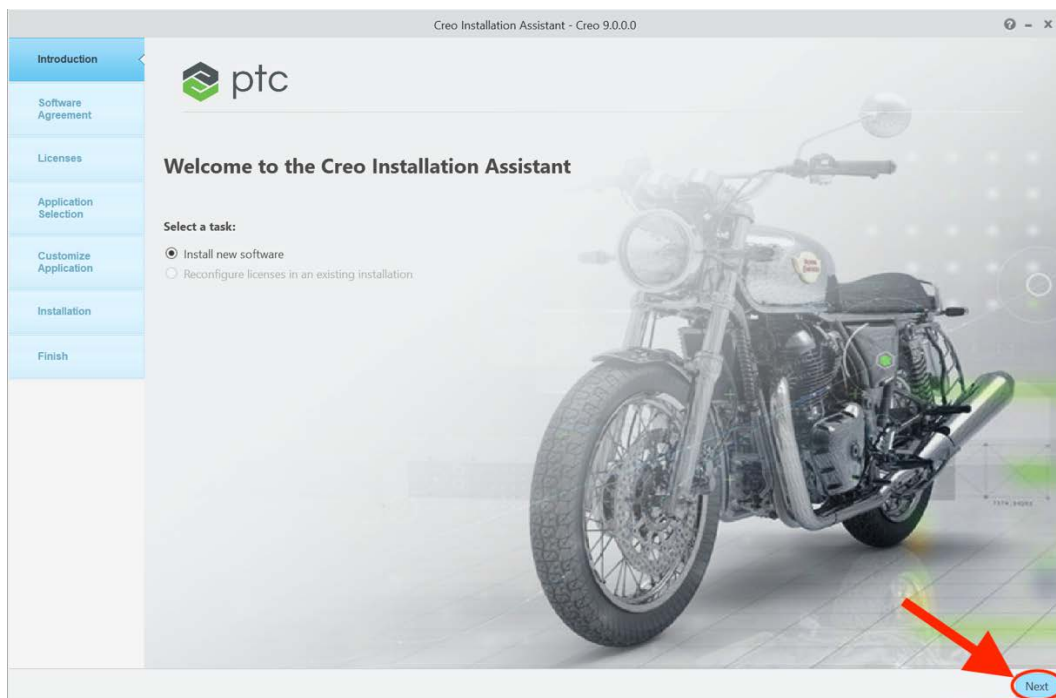
Name	Date modified	Type	Size
Today (2)			
PTC-Creo-9	7/25/2022 5:38 PM	Compressed (zipped)...	5,651,358 KB
PTC-Creo-9	7/25/2022 5:40 PM	File folder	
Last week (1)			

The 'PTC-Creo-9' folder is selected, and a red arrow points to it. The status bar at the bottom shows "3 items | 1 item selected".

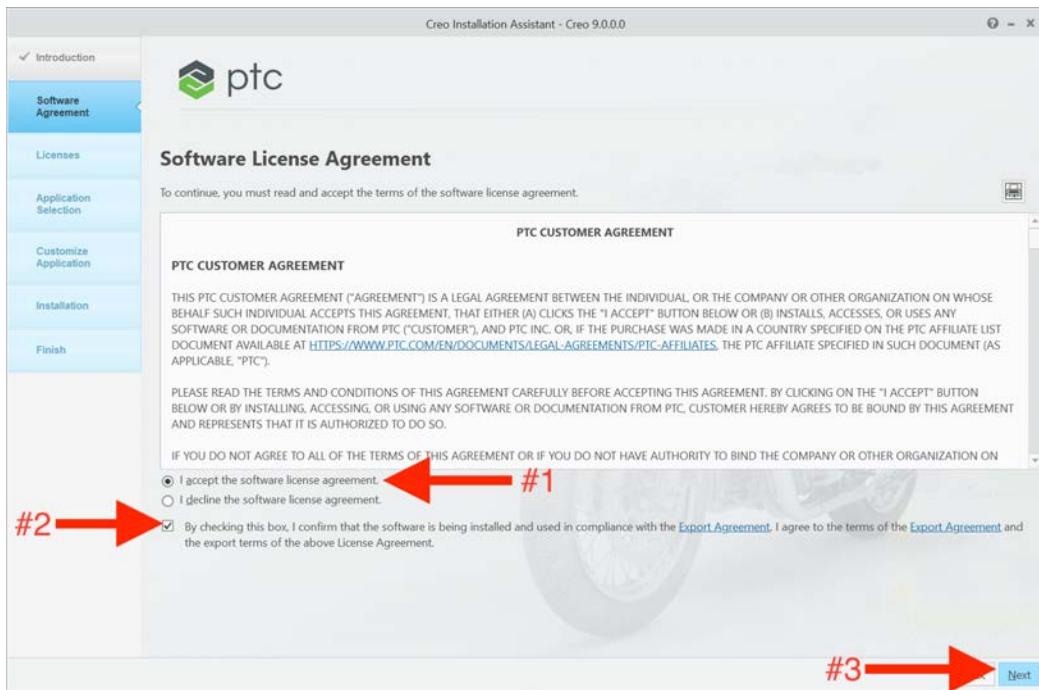
Step 8: Double-click to run the “setup” file:



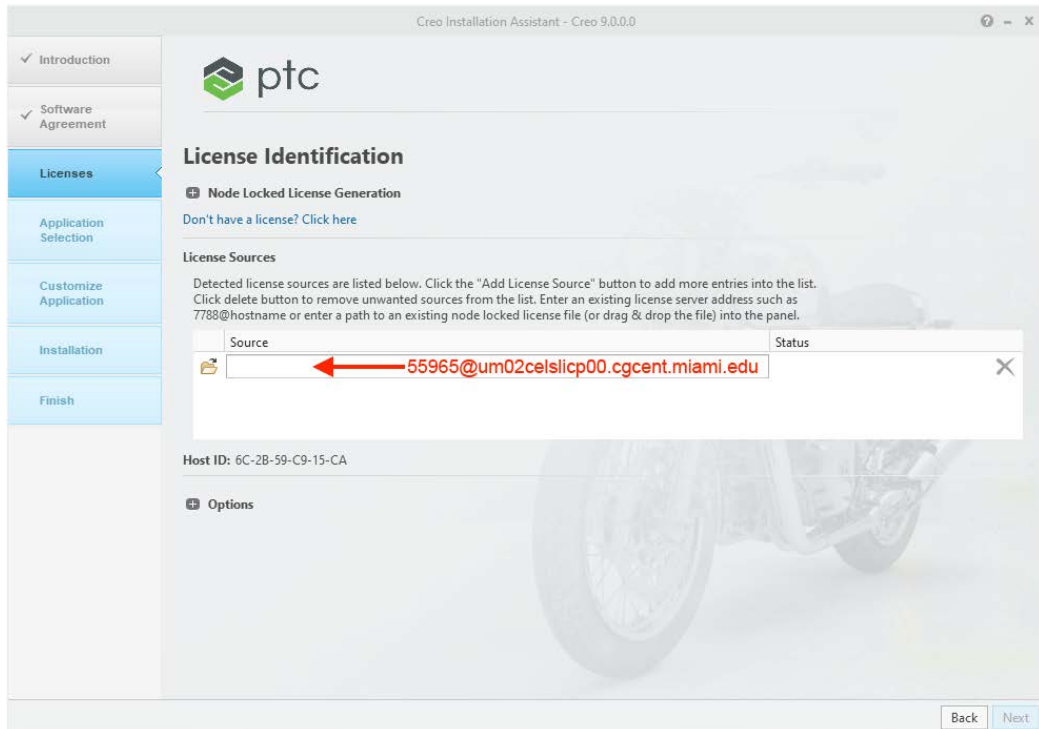
Step 9: The Creo installation assistant opens. To continue, click “Next”:



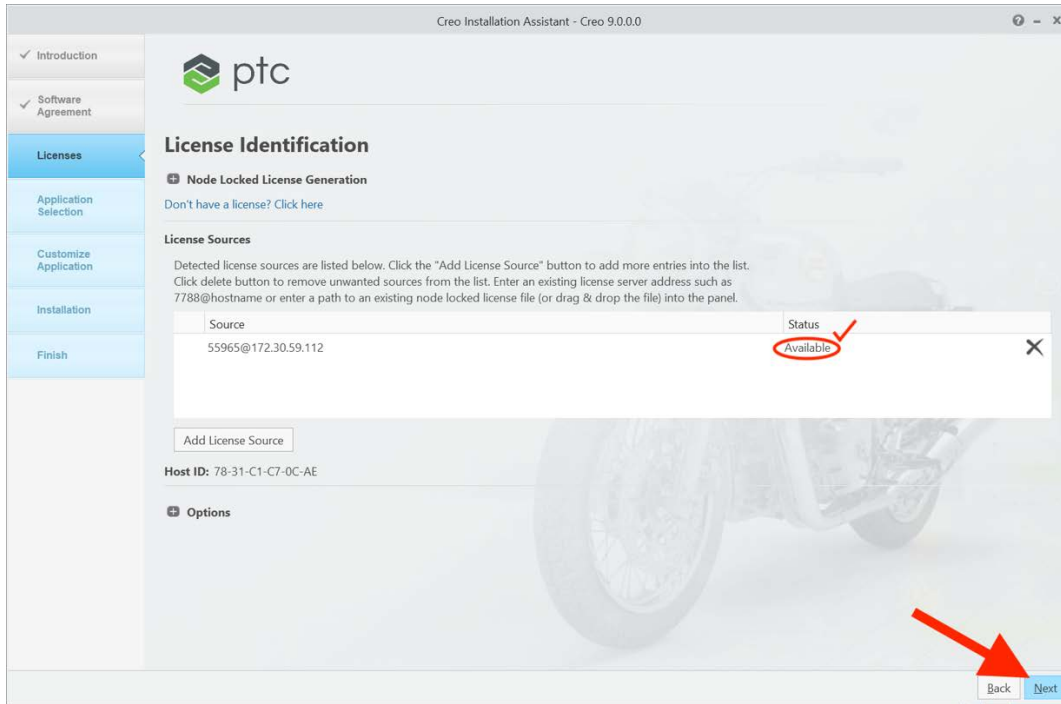
Step 10: First, select “I accept the software license agreement”. Second, click the checkmark box. Lastly, click the “Next” button:



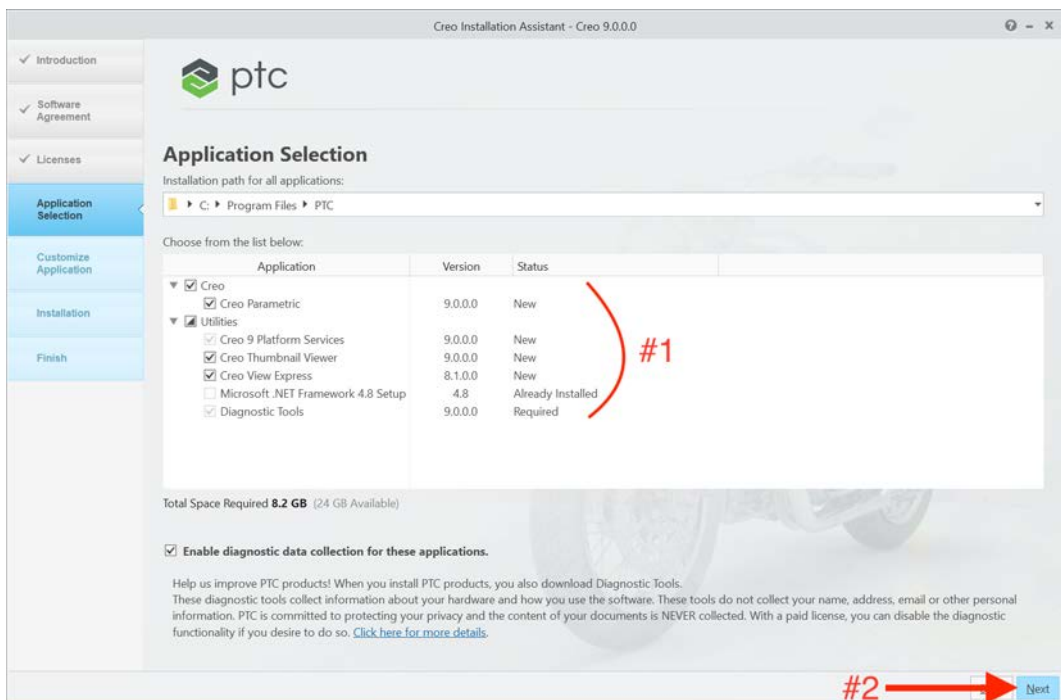
Step 11: You must now activate the license. Do this by typing “55965@um02celslicp00.cgcent.miami.edu” at the empty box below “Source”:



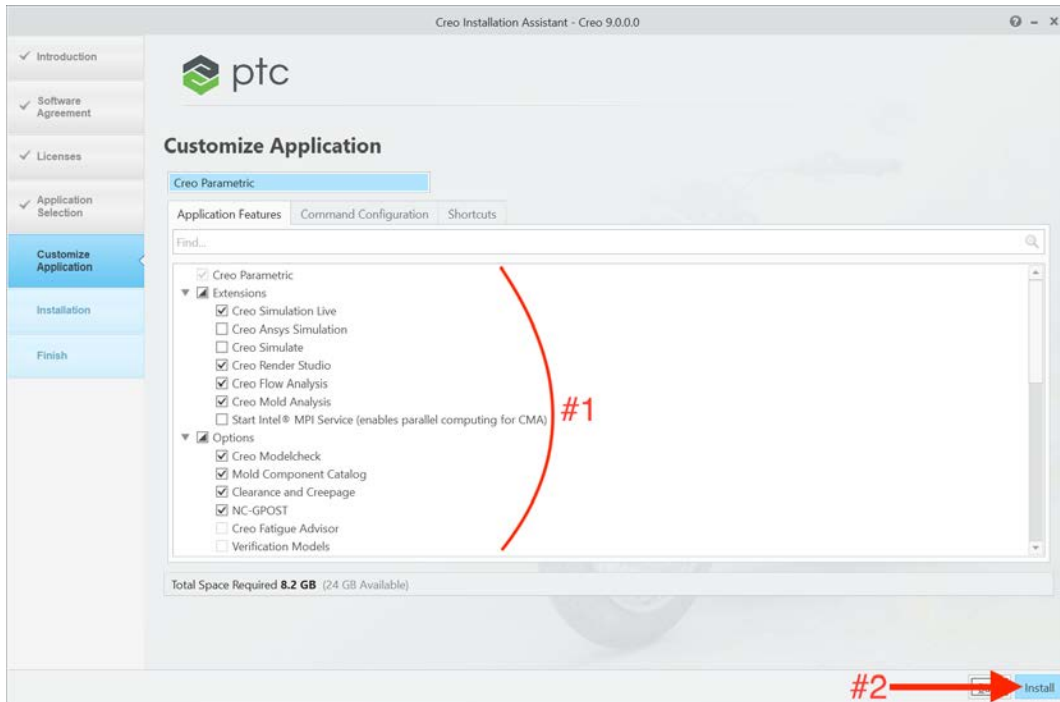
Step 12: Once the entire source is entered, the “Status” should be set to “Available”. Ensure that it says “Available”, and then select “Next” to continue:



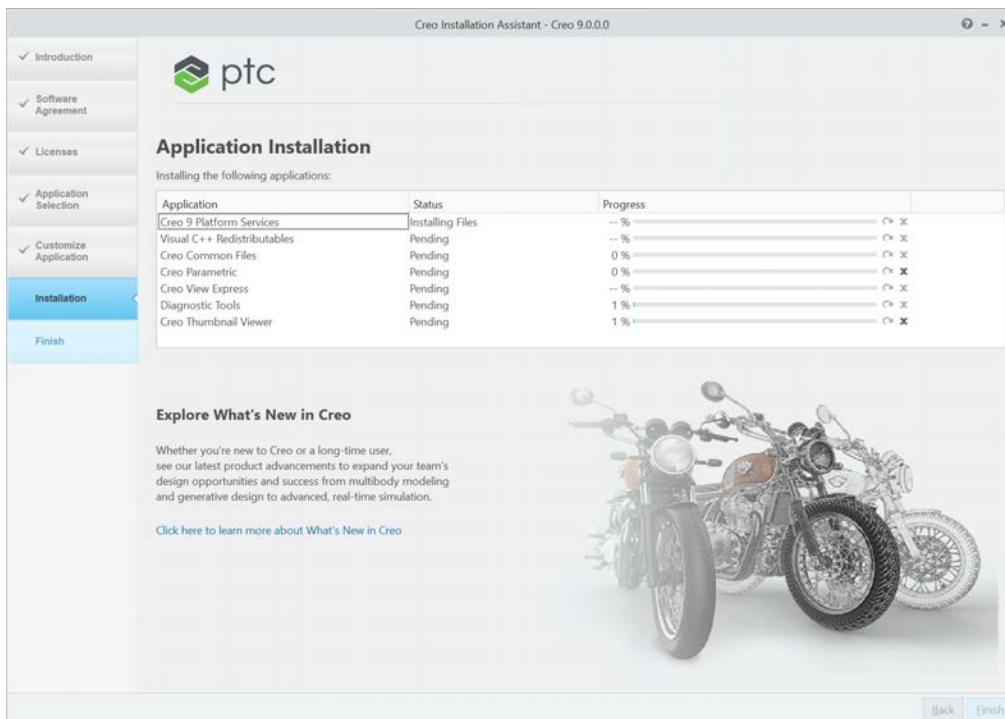
Step 13: First, ensure that all applications necessary are being installed. For most cases no changes should be made to the listed defaults. Second, click “Next”:



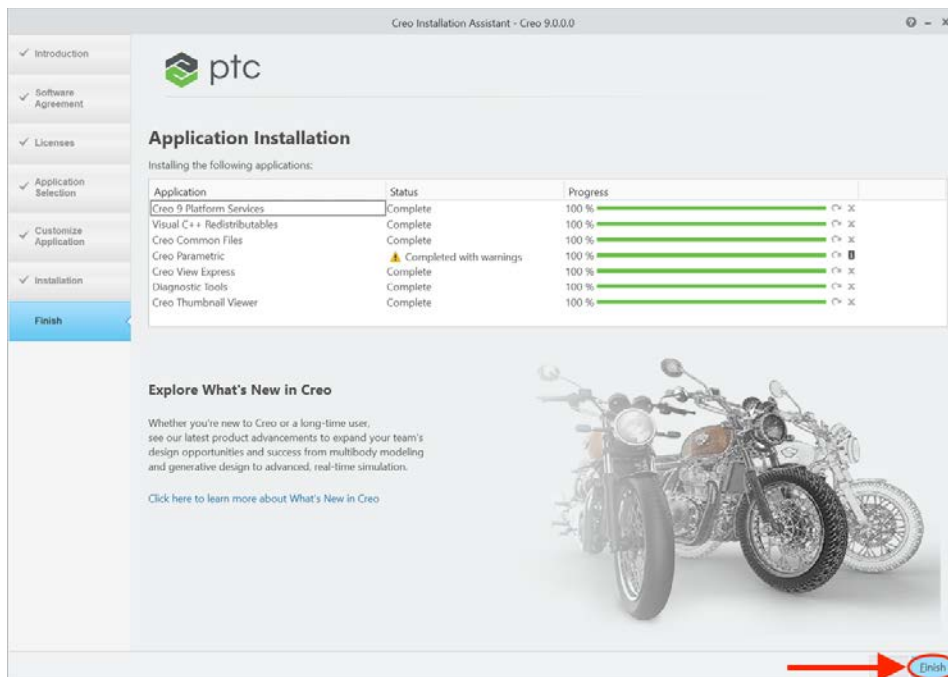
Step 14: First, select any application features that may be required. Any checked extensions or features will be included along with the Creo software. Second, click “Install” to begin the installation:



Step 15: The installation will now begin. This is the loading screen of the download:

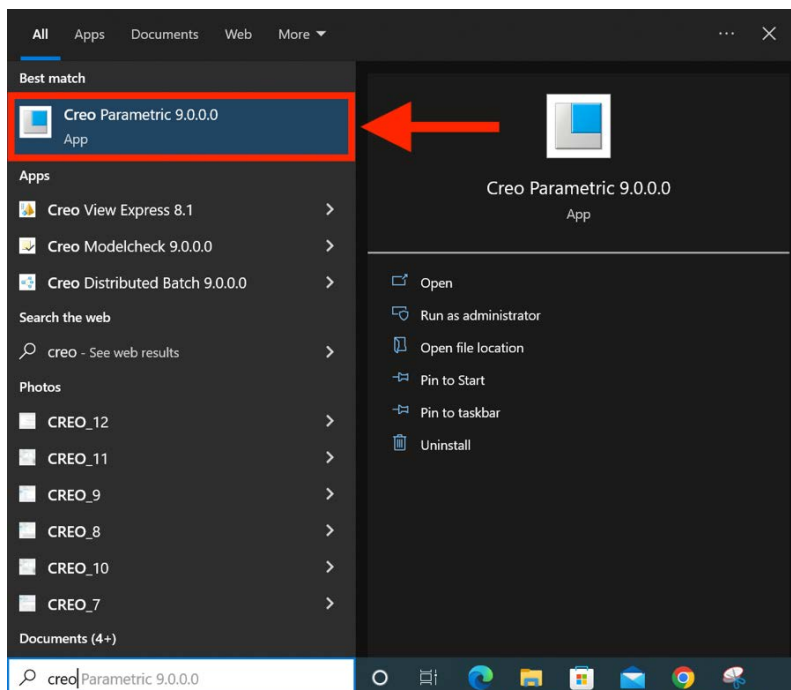


Step 16: Once the installation is complete, select “Finish” to exit the installer:

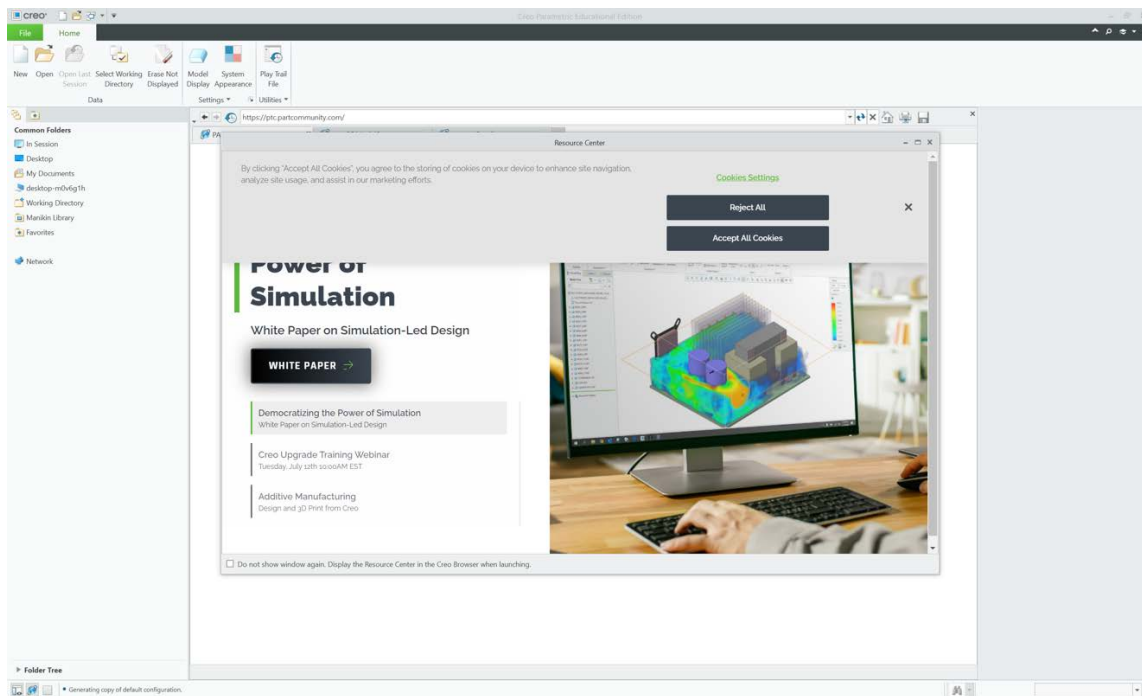


NOTE: As you can see from the included screen capture, there is a “Completed with warnings” message next to “Creo Parametric”. During testing, this message appeared on both machines where the installer was run and does not seem to cause any issues with the Creo program itself.

Step 17: Open the “Creo Parametric 9.0.0.0” software. A shortcut of the application may have been added to the desktop by default:



Step 18: The software opens, signifying a successful installation:



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